



PROJECT AT A GLANCE

Project Type:

Hotel

Location:

Örebro, Sweden

Radisson SAS Hotel

Guests staying at the Radisson SAS Hotel in Örebro Sweden have regularly voted it the best hotel in the SAS Group's global chain, beating large international cities like London, Milan and Beijing.

When the operator, HKC Hotels, began renovating and enlarging the hotel and wanted to implement a long-term environmental strategy, TAC® approached them with a building management solution that helped them to achieve their goal and save money.

Results of Radisson SAS Hotels & Resorts' monthly guest surveys from the group's 110 hotels in 34 countries consistently place Radisson SAS Hotel in Örebro at the top. It's an impressive achievement and one the hotel operator, HKC Hotels, was determined to keep.

To consolidate its position as an upscale business hotel with modern conference facilities, the hotel was totally renovated and enlarged to 136 rooms. To offer greater guest comfort, HKC Hotels wanted each room to be fitted with an individual indoor climate control panel.

TAC project managers worked closely with the construction firm, Asplunds Bygg, right from the start to ensure that the owner's wishes and environmental objectives were fulfilled.

THE CHALLENGE

Radisson SAS Hotel wanted to reduce environmental impact by lowering energy consumption and at the same time provide guests with greater personal control of their room climate. This seems to be a contradiction at first, yet it is a business reality for most hotels – owners want to cut energy costs to become more competitive while guests demand more flexible indoor comfort. An insolvable problem many would think, but the system solution TAC recommended made everyone a winner.

CUSTOMER BENEFITS

- Guests control individual room climates
- Reduced environmental impact
- Projected energy savings of 20% in unoccupied rooms

Radisson SAS Hotel

THE SOLUTION

HKC Hotels chose a TAC Vista™ system to centrally monitor and control ventilation and heating throughout the hotel. The system allows individual climate



adjustments to be made in each room. Software was also provided that connected TAC Vista to the hotel's booking system (Fidelio), allowing reception staff to set each room's temperature to economy or comfort when guests check in or out.

Every room was fitted with an independent, user-friendly climate regulator and control panel that is easy for guests to understand and use.

THE BOTTOM LINE

Because the hotel is able to control the individual climate of each room, Radisson SAS Hotel Örebro has projected energy savings of 20 percent in unoccupied rooms. In addition to financial benefits, the TAC solution helped HKC Hotels attain its important strategic environmental goal. Guests now have greater control over their room climate and continue to award the hotel high marks in customer surveys.

HOTEL PROFILE

Hotels are complex facilities requiring building controls and security solutions that accommodate a wide range of needs and fluctuations in occupancy. Reception areas, restaurants, conference rooms, offices and fitness centers all have different indoor climate and security requirements while each guest remains unique in personal choice of room temperature.

As the leader in Open Systems for Building IT®, TAC provides solutions that ensure reliable building system control and operational efficiency, allowing hotel facility owners and operators to concentrate on their top priority – providing the highest value for guests.

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